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Quality Management Policy

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Quality Management Policy

ALS is using the power of testing to solve complex challenges. With a passion for science, we serve clients with data-driven insights for a safer and healthier world. ALS' clients expect our services, reports and data to be of the highest standard. To be the global leader in the discipline of scientific analysis in pursuit of a better world for all, our commitment to our clients will be met by:

- Providing clients with accurate, timely, and legally defensible data and services, whilst ensuring the highest level of impartiality and confidentiality for all our activities.
- Maintaining high standards of professional ethics.
- Continually striving for efficiency in process whilst maintaining or improving the effectiveness of the quality management system, using risk-based thinking aimed at taking advantage of opportunities and preventing undesirable results.
- Innovating, developing or adopting new technologies / methodologies to ensure that our service offerings meet emerging regulatory, market or client requirements in both capability and detection limits, while improving efficiency, reducing waste or improving quality.
- Working with our clients to build relationships which are mutually beneficial.
- Ensuring that staff are fully trained and competent in all aspects of our quality management system that pertain to their roles, and adhere to documented procedures.
- Encouraging and assisting staff to develop to their full potential whilst contributing to the long-term objectives of the company.
- Developing and reviewing measurable objectives and targets that promote continuous improvement of our quality management system.
- Continually assess risks and opportunities in relation to laboratory activities in order to give assurance that the management system is achieving its intended results.
- Assist in providing a safe working environment, improving aspects related to client and staff safety, and minimising any negative impact our activities have on the environment.
- Following the quality management and operational guidelines set out in the international standards ISO/IEC 17025 - "General Requirement for the Competence of Testing and Calibration Laboratories" and ISO 9001 - "Quality Management Systems".

Malcolm Deane
Managing Director

Date: 8 May 2023



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Authorised by:

Malcolm Deane, Managing Director

Date: 8 May, 2023.