



# Quality management policy

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## Quality management policy

ALS provides technical services to a wide range of customers. These customers expect our services, reports and data to be of the highest standard. Our commitment to our customers will be fulfilled by:

- Provide customers with accurate and reliable data and services;
- Maintain high standards of professional ethics, ensuring confidentiality and impartiality in our deliveries;
- Continuously seek efficiency in the process, maintaining and improving the effectiveness of the quality management system;
- Adoption of new technologies in order to meet market needs, improving efficiency, reducing waste and improving quality;
- Ensuring that the team is fully trained and competent, encouraging them to develop their full potential in alignment with the company's objectives;
- Provide a safe work environment, improving aspects related to the safety of customers and employees and minimizing the negative impacts of our activities on the environment;
- Innovate and develop new methodologies to ensure that our service offerings meet customer requirements in addition to legal requirements and applicable to the operation;
- Working with our clients to build relationships that are mutually beneficial;
- Always seek interaction with the neighboring community through social actions and partnerships that generate a return to society.

Authorized by:

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